

Local Data Alerts

Gibtelecom has recently introduced measures to notify its mobile customers on local data usage

As from Friday 11 March SMS notifications are being sent to Gibtelecom contract and reload customers once they exceed 40MB of local data usage (approximately £28 without a contracted bundle). This initiative is aimed at protecting customers from unexpected charges when downloading and/or uploading data (such as email, web browsing and picture messaging) on their mobile terminals within Gibtelecom's local network. These SMS alerts are purely informative in nature for the benefit of customers and no further action will be taken by Gibtelecom.

Customers are also reminded that Gibtelecom offers unlimited data usage for only £29 per month*. Mobile Internet Unlimited customers will not receive data alerts.

* Fair usage policy applies



What you need to know about ADSL

Over the last few years, Ofcom, the UK's independent regulator and competition authority, has highlighted the fact that ADSL speeds provided by most UK Internet Service Providers (ISP's) are considerably lower than those advertised

In a recent survey the authority found that just 14% of customers on 'up to' 20Mbps services received speeds of over 12Mbps, while 58% averaged speeds of 6Mbps or less. Ofcom commented that the chances of someone receiving the advertised headline speeds are fairly remote. Reasons for this include high contention (shared bandwidth) ratios and distance from the telephone exchange, as they both affect speed and quality of service.

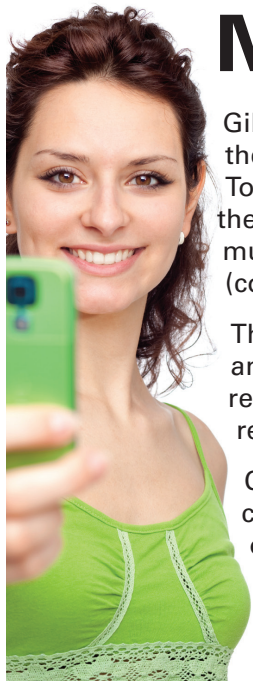
Gibtelecom's ADSL service is not contended, which means that the speed that you contract is the speed you get! In addition, Gibtelecom's network engineering and Gibraltar's size ensures there is no loss of performance due to distance.

Calling a mobile is now cheaper

We are pleased to announce that as from 1 May 2011 Gibtelecom will be reducing its fixed line to local mobile call rates by 2p per minute. Customers will now be able to call a mobile from as little as 6p per minute:

Charging period	Current rate (per minute)	New rate (per minute)
Standard (Monday to Friday 08:00 - 20:00)	13p	11p
Cheap (all other times including weekends and Public holidays)	8p	6p





MMS competition

Gibtelecom will be launching an MMS competition during the month of April linked to the Company's facebook page. To enter the competition customers must take a photo with their mobiles of anything relating to Gibtelecom. The picture must then be forwarded to Gibtelecom via MMS to 56156000 (cost of MMS is 20p) by no later than 30 April 2011.

The chosen picture will be uploaded to our facebook page and the winner will have a choice of receiving either a £25 reload scratch card or a £25 reload starter pack. Gibtelecom reserves the right to use any pictures received.

Customers are advised that their phones need to be configured to send MMS messages. Quick configuration of your phone can easily be done by visiting our website www.gibtele.com and under 'Quicklinks' select 'get my mobile data settings' and follow the instructions. For further information please contact our Customer Services Centre on 20052200.

Competition

1. What is the new rate per minute when calling a mobile from a Gibtelecom fixed line during the cheap rate?

2. After how many MB of local data usage will Gibtelecom send you an SMS alert?

3. What choice of prize will the winner of our MMS competition have?

WIN
1 of 4 **£25**
reload cards



Name:

Phone Number:

Winners will be drawn from all correct answers received and will be notified by Gibtelecom. Hand the form in (by 31 May 2011) when you pay your bill, or use the enclosed freepost envelope. Gibtelecom employees and their families are precluded from taking part in this competition. Gibtelecom reserves the right to substitute prizes with others of a similar value.

Comment of the month

Well done Gibtelecom for supporting the Careers Fair, Gibraltar's future.

FREE £10 Phone Card to L.D. for best comment!

YOUR COMMENTS

Go BlackBerry.



BlackBerry® Bold™ 9700 smartphone



BlackBerry® Curve™ 9300 smartphone



BlackBerry® Torch™ 9800 smartphone



BlackBerry® Pearl™ 9105 smartphone



BlackBerry® Pearl Flip™ 8220 smartphone

BlackBerry® smartphones available from as little as £99
For further details please visit our Customer Services Centre.

Gibtele.com

BlackBerry