

# Gibtelecom goes live with TechKnowZone

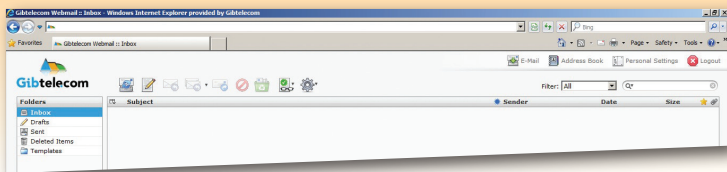
Gibtelecom launched a technical blog on 14 November 2011 which will feature blog posts, articles and video content highlighting the latest developments in the technical world. Whether reviewing the latest handsets and devices, advances in technology, product information, online safety tips, and/or online tutorials, at Gibtelecom's TechKnowZone we've got it covered! New articles will be posted every week so check out **blog.gibtele.com** or click on our link from our main site **www.gibtele.com** – you can even subscribe to make sure you don't miss out! You can also choose to take part in online discussions by commenting on the posts and asking our engineers any questions you may have.

If you wish to provide feedback and/or if there are any topics you would like to see covered please email **blog@gibtele.com**



# Webmail gets a new look

Gibtelecom enhances its Webmail service and introduces additional features



Gibtelecom's Webmail service is available free of charge to all of its email customers. This facility is widely used by customers to access their emails from wherever they have internet access.

Following customer demand, Gibtelecom has made some improvements to the Webmail service and is launching a new updated version on 14 November.

Customers may access their emails using our webmail service by entering their Gibconnect login credentials at <https://webmail.gibtelecom.net>



November 2011



# Mobile price cuts

**r**reload  
STANDARD  
RATE CALL TO  
LANDLINE  
~~WAS 23p~~  
NOW 20p

Calling a fixed line from reload is now cheaper. The reload standard call charge has been reduced by 3p from 23p to 20p a minute. The standard rate is applicable Monday to Friday from 0800hrs to 2000hrs.

**r**reload  
SMS BUNDLES  
Save up to 50% per message  
~~100 SMS WAS £6~~  
NOW £5  
~~200 SMS WAS £10~~  
NOW £8

Activate your reload bundle by texting either **SMS100** or **SMS200** free to **8100** or via [www.reload.gi](http://www.reload.gi)  
Terms and conditions apply.

**Contract SMS**  
~~SELECT 10 WAS 7p~~  
NOW 6p  
~~SELECT 100 WAS 6p~~  
NOW 5p  
~~SELECT 250 WAS 5p~~  
NOW 4p  
Prices per SMS dependant on your contract

Rates effective as at 1 November 2011

## Gibtelecom supports our local scouts

Gibtelecom provided internet connectivity, hardware and technical support during JOTI

The 1st/4th (MMHO) Gibraltar Scout Group took part in this year's annual Jamboree on The Internet (JOTI)

JOTI is an international scout meeting on the internet which takes place every year on the third weekend of October and is an official event of the World Organization of the Scout Movement. The assistance provided by Gibtelecom proved invaluable towards the event's success.



## Competition

1. What is the new per minute charge on the reload standard rate when calling a landline?

2. What is the name of Gibtelecom's new technical blog which went live on the internet on 14 November 2011?

3. What is the new price of an SMS on the Select 250 contract call plan?

# WIN

1 of 4 **£25** reload cards



Name: .....

Phone Number: .....

Winners will be drawn from all correct answers received and will be notified by Gibtelecom. Hand the form in (by 30 December 2011) when you pay your bill, or use the enclosed freepost envelope. Gibtelecom employees and their families are precluded from taking part in this competition. Gibtelecom reserves the right to substitute prizes with others of a similar value.

## Comment of the month

Your on-line service to view my phone bill/usage is brilliant

## YOUR COMMENTS

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

FREE £10 reload card to D.C.D. for best comment!

# WIN

**1** Honda Vision Scooter (110cc)

**2** 64GB iPad 3G

**3** iPhone 3GS



**Simply subscribe to direct debit before 31 December 2011 to be automatically entered into a draw for these fabulous prizes!**

Direct debit is an easy and convenient way to pay your monthly invoices. Payments are automatically debited from your bank account each month saving you time. To subscribe to direct debit simply visit our Customer Service Centre at 15/21 John Mackintosh Square or call 20052200 and we will send you the required information and necessary forms.

All existing and new customers registered to direct debit before 31 December 2011 will automatically be entered into the draw. Terms and conditions may be obtained from our website at [www.gibtele.com](http://www.gibtele.com).