

Reach

October 2018

Gibtelecom

Dive into a world of entertainment with Sofi

Get the best digital entertainment experience on the Rock

With family favourites on the Disney Channel, the latest movies on Rakuten TV & Amazon Prime Video, music to suit any mood on Deezer, or your favourite team playing in HD on Sky Sports Premier League and so much more, Sofi has something for everyone.

Whether you're at home or on the move Sofi is the best entertainment companion, with programmes such as Nigella's best recipes for comfort food on the Food Network, Say Yes to the Dress on TLC and documentaries on the pyramids of Egypt on the History Channel, amongst many other great programmes.

With Sofi you can watch live and on demand content simultaneously on up to three TVs and on your mobile. Catch up and restart is also available on some channels, as well as creating your own personal TV guide to make sure you have easy access to the best on-demand entertainment.

Sofi

Digital Entertainment

Sofi is included as part of Gibtelecom's home Monster Bundle and it is also available exclusively for Gibtelecom residential broadband customers from only £10 a month.

There is also a special offer for pensioners. If you are over 60, hold a valid Pensioner's ID card and are the main account holder on the Gibtelecom account, you can get our home Monster Bundle for a reduced price of £30 per month. Not only does this include Sofi TV on one TV and one tablet or mobile device, but you will also benefit from 1000 minutes, 1000 SMS and 10GB of data and internet speeds of up to 100Mbps at home.

For more details on the Sofi service or to apply, visit www.sofi.gi. Terms and conditions and support, are also available at www.gibtele.com. For Sofi support, customers may call 195 free of charge, 24 hours a day everyday of the year.



Gibtelecom supports MTV presents Gibraltar Calling Music Festival

Once again, Gibtelecom was the official technology partner of the festival

The festival was held on 21 and 22 September 2018, with Gibtelecom providing a range of services and communications technology. This included the provision of core technologies and mobility solutions used to power various key requirements

at the festival such as communications, content delivery and payment solutions.

The Company also deployed enterprise-grade Wi-Fi services and fibre connectivity throughout the Victoria Stadium, enabling the artists, media and production teams to stay connected at all times.

As in 2017, Gibtelecom worked tirelessly with the music festival organisation team well before and during the event to enhance the communications technology, including the availability and performance of its Gibtel mobile network at the festival.

The now familiar Gibtelecom-branded hats were also distributed to festival goers to help them keep cool in the sun.

2018/19 Gibraltar Telephone Directory



We'd like to inform our customers that delivery of the 2018/19 Gibraltar Telephone Directory to residential and business customers commenced in September and should be completed by October. Customers who have not received a copy of the new directory after 31 October should visit Gibtelecom's Customer Service Centre at 15/21 John Mackintosh Square. The Directory is published by Herold Mediatel Ltd and is available online at www.gibyelllow.gi where you can search by business, residential name, telephone number and keywords, or download the Directory in PDF format for a fee of £10.00.

A further step on Gibtelecom's Green Journey

Gibtelecom has over the last few years embarked on becoming more environmentally-friendly, introducing various green initiatives in house, as well as externally

Recycling materials and electronic equipment, reducing the Company's carbon footprint through containing its power consumption, introducing email bills and using recycled paper for the Freepost envelopes, supplied with monthly invoices, are some of the initiatives which form part of Gibtelecom's on-going Green Journey.

With more and more customers opting to receive their bills via email, in order to waste less paper, and with many others also choosing alternative ways to pay their bills (such as Gibtelecom's online portal 'SelfCare', via Direct Debit or over the phone), a new green initiative is being introduced by Gibtelecom. January 2019 will see the removal of Freepost envelopes from the Gibtelecom monthly invoice as part of its environmentally friendly policies.

Customers who may have any concerns about this new green initiative are asked to call us on 20052200; email us at customerservices@gibtele.com or visit our Customer Service Centre at 15/21 John Mackintosh Square.

It's competition time with

Sofi



Gibtelecom customers can win a Samsung A3 in our Sofi (1 October 2018 - 31 December 2018) competition.

Choose the correct answer to the question below by ticking the box provided to be entered into the draw.

Is Sofi included in the Monster Bundle package?

Yes
No

To enter please hand in this form with your details below by 31 December 2018 at Gibtelecom's Customer Services Centre at 15/21 John Mackintosh Square or via the Freepost envelope provided. You may also email your answer to reach@gibtele.com

Visit www.gibtele.com for competition terms and conditions, and privacy policy.

Name: _____

Phone or account number: _____