

# Reach

December 2018

## Gibtelecom



***Gibtelecom  
wishes you  
a Merry Christmas  
and a Happy  
New Year***

## Customer Service Centre opening hours over the festive season

Monday 17 December	09:00 - 19:00
Tuesday 18 December	09:00 - 19:00
Wednesday 19 December	09:00 - 19:00
Thursday 20 December	09:00 - 19:00
Friday 21 December	09:00 - 19:00
Saturday 22 December	10:00 - 16:00
Monday 24 December	09:00 - 14:00
Tuesday 25 December	Closed
Wednesday 26 December	Closed
Thursday 27 December	09:00 - 18:00
Friday 28 December	09:00 - 18:00
Saturday 29 December	10:00 - 13:00
Monday 31 January 2018	09:00 - 1400
Tuesday 1 January	Closed

## Gibtelecom sponsors The Gibraltar Festival of Lights

As in previous years, Gibtelecom were once again proud sponsors of the 3D lights and laser display at the Festival of Lights

This annual spectacular event, was held at John Mackintosh Square on Friday 23 November, culminating with the switching on of the Christmas lights along Main Street and other areas across Gibraltar. Live music and other entertainment was provided as part of the festival including the "3D mapping" light show on the City Hall façade. Gibtelecom also switched on the lights decorating the front of its John Mackintosh Square offices that same evening, illuminating its themed window displays.



## Gibtelecom supports the GFSB Business Innovation Award

The GFSB and Gibtelecom are now accepting applications for their jointly run Business Innovation Award

The award is intended to highlight entrepreneurship and innovation in the way local companies do business – beyond traditional products and processes. There will be a prize of £2,000 worth of IT and communications equipment sponsored by Gibtelecom and a year's worth of free advertising in the GFSB's In Touch Magazine, to further promote your business.

If you are interested in applying, please find information and rules at the GFSB's website ([www.gfsb.gi](http://www.gfsb.gi)) and complete the online Business Innovation Award Application. The closing date for applications is Friday 18 January 2019.

## A further step on Gibtelecom's Green Journey

Gibtelecom has over the last few years embarked on becoming more environmentally-friendly, introducing various green initiatives in house, as well as externally

Recycling materials and electronic equipment, reducing the Company's carbon footprint through containing its power consumption, introducing email bills and using recycled paper for the Freepost envelopes, supplied with monthly invoices, are some of the initiatives which form part of Gibtelecom's on-going Green Journey.

With more and more customers opting to receive their bills via email in order to waste less paper, and with many others also choosing alternative ways to pay their bills (such as Gibtelecom's online portal 'SelfCare', via Direct Debit or over the phone), a new green initiative is being introduced by Gibtelecom. January 2019 will see the removal of Freepost envelopes from the Gibtelecom monthly invoice as part of its environmentally friendly policies.

Customers who may have any concerns about this new green initiative are asked to call us on 20052200; email us at [customerservices@gibtele.com](mailto:customerservices@gibtele.com) or visit our Customer Service Centre at 15/21 John Mackintosh Square.

## Reach and Win Competition

Francis Rumbo was the winner of a Samsung S7 Edge in Gibtelecom's quarterly Reach and Win competition

The question was 'Which of the channels below are available on Sofi?' The correct answer was TLC and Sky Sports Premier League.

Francis Rumbo is pictured below receiving his prize with Jamie Bosio from Gibtelecom's Marketing team.



## It's competition time with Sofi

**Sofi**



Gibtelecom customers can win a Samsung Galaxy A3 in our Sofi competition (1 October 2018 - 31 December 2018).

Choose the correct answer to the question below by ticking the box provided to be entered into the draw.

Is Sofi included in the Monster Bundle package?

Yes   
No

To enter please hand in this form with your details below by 31 December 2018 at Gibtelecom's Customer Services Centre at 15/21 John Mackintosh Square or via the Freepost envelope provided. You may also email your answer to [reach@gibtele.com](mailto:reach@gibtele.com)

Visit [www.gibtele.com](http://www.gibtele.com) for competition terms and conditions, and privacy policy.

Name: \_\_\_\_\_

Phone or account number: \_\_\_\_\_

