

Gibtelecom

Not on Sofi yet?

Sofi is Gibtelecom's fully licensed digital entertainment service for all the family, offering over 80 TV channels and on-demand content with some of the best pay TV services, including Amazon Prime Video and Rakuten TV. The Sofi app is also available which allows you to watch and access content on your mobile device anywhere in Gibraltar.

Sofi is exclusively available to Gibtelecom broadband customers from as little as £10 per month – or, is included free for Monster Bundle customers which gives you 1000 free minutes (on-net), 1000 free SMS and 10GB of data on your mobile plan for only £55 per month. There are also reduced rates for customers over 60 (holding a valid Pensioner's ID) who can get a Monster Bundle for just £30 per month with Sofi included.

Sofi also offers great customer support 24 hours a day, every day of the year.

Signing up is easy – simply register online at www.sofi.gi or pop in to our Customer Services Centre at 15/21 John Mackintosh Square.

Terms and conditions and support are available at www.gibtele.com

Useful tips for Sofi

As mentioned in the previous Reach, we will be giving you useful tips to make the most out of Sofi

Did you know, you can create your own TV guide by putting the content you love the most into your **Favourites** tab? You'll be able to swiftly access your favourite channels, as well as viewing a personalised TV guide of what's coming up. To do this please follow the steps below:

- When you are on your '**My Home'** page press the right arrow until you get to the '**Favourites'** tab and then press '**OK'**

- A pop up will appear on your screen. Press **'OK'** and select the channels you want to add by going to the channel logo with the arrow keys and pressing **'OK'** (this will "heart" the channel box). Once you have selected all the channels you wish to add press **'Confirm'**

- Your own channel list will now appear under the '**Favourites'** tab as well as a personalised TV guide

- If you wish to add more channels please repeat the above steps via 'Favorites settings'

- If you wish to remove channels from your '**Favourites'** tab repeat the above steps and deselect the channels by pressing '**OK'** on the channel and then pressing '**Confirm'**



Gibtelecom sponsors Innovation Awards

Once again this year Gibtelecom, together with Gibraltar Federation of Small Businesses (GFSB), sponsored the "Business Innovation Awards"

The Innovation Awards were launched 3 years ago to champion businesses who bring products and technologies that are new to Gibraltar, or those who operate by deploying an innovative process, method and systems, resulting in an enhanced offering to the Gibraltar market.

This year saw the highest number of contesters for the award to date. The

panel of judges shortlisted the applicants to 6, and these went through a second round of presentations.

This year's winners were Hempassion, a company which produces and sells hemp-extracted CBD oil and products in Gibraltar.

The first prize consisted of £2,000 worth of IT and telecommunications equipment, sponsored by Gibtelecom, and a year's worth of advertising in the GFSB's InTouch magazine.



Left to right: Shaun Zammitt (Gibtelecom), David Martinez and Naydan Porro (Hempassion) and Eran Shay (GFSB)

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2019/20 Gibraltar Telephone Directory entries

Customers are advised to check their entries for the next edition of the Gibraltar Telephone Directory

You may review your entry in the residential search facility online at **www.gibyellow.gi**

If you would like to amend your entry, add an additional entry or remove your number from the Directory, the main Account Holder may do so by visiting Gibtelecom's Customer Services Centre at 15/21 John Mackintosh Square, or alternatively by contacting your service provider.

Gibtelecom cannot guarantee that changes made after 28 June 2019 will be reflected in the 2019/20 Gibraltar Telephone Directory.



Gibtelecom customers can win a Samsung Galaxy S9 64GB in our quarterly 'Reach and Win' (01 April 2019 – 30 June 2019) competition. We are also giving away four CD's from local rock band 'Reach' that Gibtelecom provided sponsorship for, with proceeds of CD sales going towards the GBC Open Day fund.

Choose the correct answer to the question below by ticking the box provided to be entered into the draw.

Is Sofi included free for Gibtelecom Monster Bundle customers?

Yes	
No	

To enter please hand in this form with your details below by 30 June 2019 at Gibtelecom's Customer Services Centre at 15/21 John Mackintosh Square . You may also email your answer to reach@gibtele.com

Visit **www.gibtele.com** for competition terms and conditions, and privacy policy.

Name _

Phone or account number