

Gibtelecom

Hosted Telephony.

When you need a voice that travels.

In-house telephony that **keeps communication flowing** without tying you to a desk.



Reliable. Scalable. Feature-rich.

Gibtelecom's Hosted Telephony product is a reliable, cloud-based Voice over IP (VoIP) phone system designed for businesses that want the functionality of an in-house telephone system - without the complexity of managing it.

Hosted in state-of-the-art data centres in Gibraltar, there's no on-site hardware required, offering seamless communication and simplified management. With direct mobile integration, users can carry their office extension wherever they go.



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Gibtelecom

Key benefits



Flexibility - Scalable and fully managed so you can easily add or remove users as your business needs change.



Advanced features - Add-ons include call centres, automated attendants, and mobile phone integration.



High-quality voice - Reliable, crystal-clear voice calls.



Scalability - Grows with your business.



Disaster recovery - Built-in redundancy ensures continuity.



Real-time monitoring - Access to performance analytics and reporting.



Secure & resilient - Hosted in secure, local data centres.



Quality equipment - Delivered on Cisco handsets, with basic models included in rental price.



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Add-on features

- + **Fixed mobile convergence:** Use your office extension on the go on your mobile phone, without the need for any apps.
- + **Voicemail to email:** Receive recorded customer messages directly on your phone or via email.
- + **Call recording:** Secure and searchable recordings to meet compliance requirements.
- + **Call centre services**
Includes:
 - Agent login via softphone
 - Sophisticated call queue setup
 - Managed call centre environments
 - Real-time dashboards, wall boards, and trend analytics

Why choose Gibtelecom?

With **24/7 local support** from our expert engineering and infrastructure teams, Gibtelecom provides a seamless experience from setup to ongoing service - making business communications easier, smarter, and more mobile.



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